

The Challenge of Corporate Change

Note-Taking Handout


The Challenge of Corporate Change

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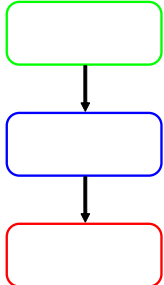

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Work Changes in Today's World

- **Competition** - Drives mergers and restructuring
- **Technology** - Leads to new ways of doing our work
- **Globalization** - Introduces new partners, markets and competitors
- **Employee/Management relations** - There are different expectations during times of change


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Every good story has a:

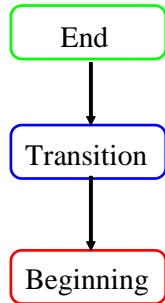



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Except stories about change!



Life Stories and Change



3 Things I Don't Like to Feel:

Anger ←

Fear ←

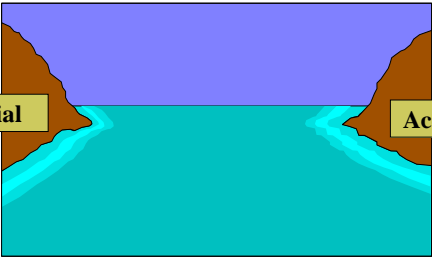
Sadness ←



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But Are They Really Bad?...




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...or a Bridge for Going from Denial to Acceptance



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Variation

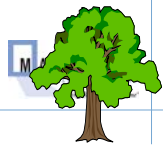


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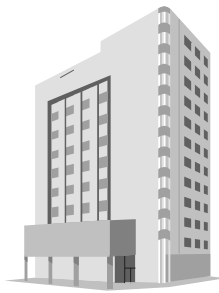
Cycles



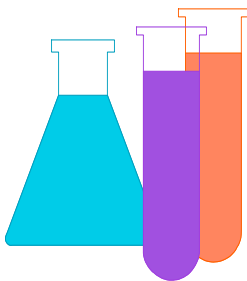
Progressive Change

From

To



Quantum Change



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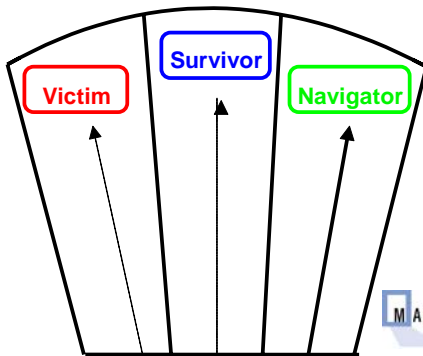
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Who Determines the Outcome of an Event in My Life?

Event + **Personal Response** = Outcome



The “Victimeter”



Solving a Problem

- Clarify the problem
- State it as a question
- Explore possible answers
- Assess the options
- Prioritize your choices
- Act on your choice
- Expand your value to the company



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Your Program Resource

Information and help are available...

- **24** hours a day
- **7** days a week

For dealing with any of life's challenges, including the ones you face in times of change...

At work or at home...

Simply call your toll free number or logon to your web site